

Having Hard Conversations

Agenda

Welcomes, Introductions, Overview of Session, Case Study

Why We Hesitate Having Hard Conversations
Questions to Ask Yourself Before Deciding to Have the
Conversation

Protocols to Assist in Thinking
More Thoughtfully about the Challenge/Concern
Professional Teaching Behaviors
Outcome Mapping

Questions to Ask Yourself about How to Actually Have the
Conversation

Scripts and Protocols
External Factors to Consider, Scenarios, Etc.

Reflection and Feedback